



Connect: Startup Services

Lighting systems can require a significant amount of coordination and input from project stakeholders. To ensure that the project is completed to meet the job requirements Eaton offers a variety of startup solutions depending on the system and project scale.

Solutions Pre Site Visit

For large projects or complicated systems Eaton's Project Management team and Services team will meet at the job site to review job requirements, scope of work and any coordination efforts that need to be completed. Though all these items are reviewed on every job, the onsite experience allows for a more involved communication process and helps to align the Eaton team and job stakeholders. This step is a key stage in the Eaton Project Management system.

Onsite Startup

Not all projects will require onsite startup but when the project size, scope or specifications require it Eaton has the team available. All of the Eaton Lighting Control systems can utilize Eaton Factory Certified technicians or our North American network of certified technicians for onsite support. During the quotation phase Eaton will provide a recommendation for onsite startup and number of days required. Scope change is common on construction projects and as such additional days can be requested at any time during the project and Eaton will provide a quote for the new scope.

Remote Startup

With the increased connectivity of Lighting Control Systems, remote startups are easier than ever to implement. Increasingly these systems are networked and available for Eaton's team to remotely login and view system parameters. Additional hardware may be required for remote access availability.

Remote Startup Phone Support

For smaller scale projects onsite startup may not be required. These system setups may require limited input from Eaton. Eaton designs products that allow for out-of-the-box functionality but sometimes you may have questions about the setup. Eaton provides startup support so that you can resolve a question quickly and get off of the job faster. Unsure of what type of service is recommended for your system? Reference the table below for Eaton's recommended service type for a typical project. For projects with higher levels of complexity Eaton may elect to quote one or multiple to service types to ensure project scope is covered.

Startup Matrix

	Onsite Start-up	Remote Start-up	Remote Start-up Phone Support
ConnectWorks	Available	Recommended	Available
DLVP	Available	Available	Recommended
Fifth Light Technologies	Required	N/A	N/A
Greengate	Recommended	Available	Available
iLumin	Recommended	N/A	Available
LumaWatt Pro	Required	Available	N/A
WaveLinx	Recommended	N/A	Available

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