ACCEPTANCE/GOVERNING TERMS: These Terms and Conditions of Sale ("Terms") shall apply to all sales of products by Cooper Lighting LLC (Cooper). Unless otherwise specifically agreed in writing by an authorized representative of Cooper, any different or additional terms and conditions proposed by any customer in a purchase order, response to a quotation, or other proposal, are hereby rejected by Cooper and shall not be incorporated into any agreement for sale of Cooper products. Customer’s assent to these terms shall be conclusively presumed from customer’s ordering products quoted by Cooper, customer’s acceptance of any such invoices or writing to the limitation of terms, and/or customer’s acceptance of all or part of any products ordered. If Cooper is found to have acknowledged customer’s order or proposal, and such acknowledgment constitutes an acceptance of an offer, such acceptance is expressly made conditional on customer’s assent solely to these terms which shall form part of the acknowledgment, and acceptance by customer of any products shall be deemed to constitute such assent. If any quotation or other document of Cooper is deemed to constitute an offer to customer, customer’s acceptance of such offer shall be limited to these terms. All orders and shipments are subject to the approval of Cooper's Credit Department.

TERMS: For international orders, terms of payment may be as per the following: Cash in advance via wire transfer with 50% at the time of order acceptance and the balance due at order dispatch; or an Irrevocable Letter of Credit at sight confirmed by a U.S. bank; or other terms agreed to in writing upon written approval and signed by Cooper’s Credit Department.

DELIVERY/TRADE: Unless otherwise noted, sales of Cooper products with Free Carrier (FCA) shipping point or at such other point as Cooper may determine. All risk of loss or damage to goods shall pass to the customer inclusive of all freight charges after 72 hours of arrival. Title passes outside the USA or country of dispatch.

DATE OF SHIPMENT: Shipping dates are approximate and are based on conditions existing at the time of Cooper’s receipt of customer’s firm order and full information. Cooper will in good faith endeavor to ship by the estimated shipping date but it shall not be responsible for any delay or any damage arising therefrom.

PACKING: An extra charge may be made for export packing. Some products are shipped palletized for the purchaser’s convenience. Where it is impractical for the purchaser to handle heavy pallets, the purchaser should specify their desire for palletized packing.

MERCHANDISE AND CLAIMS: Claims for defective material, shortages, delays, failures in shipment or delivery, for any other cause shall be deemed waived and released by customer or consignee unless made in writing within 30 days after delivery of the products. Proof of delivery will not be supplied by Cooper after 90 days from the original shipment date.

RETURN/REMANUFACTURE: No merchandise may be returned by customer without prior written authorization in the form of a Return Materials Authorization (RMA) which has been issued by Cooper expressly to authorize return of the products. This RMA will be issued at the sole discretion of Cooper. RMAs are valid for 30 days from date of issue.

Except with respect to defective items, returned merchandise must be in re-saleable condition and in its original sealed cartons. No nonstocking special products, custom-made or made-to-order customer orders, prototype or pre-production modified versions of cataloged factory stocking items may be returned by the customer. Products older than 12 months may not be returned regardless of condition.

Except for products that are defective in workmanship or materials, all returns will be subject to a minimum 35% handling charge to remanufacture the product and a deduction will be made for the freight expense of the original shipment.

Merchandise accepted for return must be shipped CPT (Carriage Paid To) the factory or other destination specified by Cooper. Properly formatted catalog or item numbers are required in any request to return merchandise. If in doubt regarding whether Cooper will accept the material based on the lowest price paid by the distributor in the last 12 months.

ORDER CANCELLATION: Orders for stock items may be canceled prior to shipment without charge. Orders for Make to Order (MTO) product may be canceled before the product is manufactured without charge except that Cooper must be reimbursed for special materials purchased in the fabrication of the product, which cannot be returned to the supplier. Orders for MTO product that have been manufactured and/or shipped cannot be canceled and return of MTO material is not allowed. Certain MTO orders are non-refundable. All costs for warehousing and freight on orders canceled after shipment and/or refused at destination will be charged to the customer.

PRICING: Prices are subject to change without notice. Unless otherwise noted, prices are in US Dollars, are exclusive of sales, use, excise or similar taxes, and are Free Carrier (FCA) shipping point in accordance with INCOTERMS 2000. Terms of sale are FOB Cooper’s factory at the port of Commerce, unless a different term is stated on the quotation and accepted by the customer.

TAXES: The purchaser shall pay when due all sales, use, gross receipts, excise, import duty, tariff and other taxes (together with interest and penalties, if any, thereon) now or hereafter imposed by any governmental authority upon Cooper, the purchaser, the products or the use thereof.

SPECIFICATIONS: Cooper reserves the right to change, discontinue or modify materials or the design and construction of any of its products and to substitute materials or products equal to or superior to that originally specified.

CHANGES IN PRODUCT DESIGN: Cooper reserves the right to change, discontinue or modify materials or the design and construction of any of its products and to substitute materials or products equal to or superior to that originally specified.

CONDITIONS OF SALE: These terms and conditions of sale and all agreements between Cooper and the customer shall be governed by and construed in accordance with the United Nations Convention on Contracts for the International Sale of Goods (CISG).

CONSTRUCTION OF AGREEMENTS: These terms and conditions and all agreements between Cooper and customer shall be governed by and construed in accordance with applicable laws.

This warranty specifically excludes pole failure as the result of a third party act or omission, misuse, unanticipated uses, fatigue failure or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with movement of air at the site of installation or operation.

This warranty also specifically excludes poles installed without the luminaries or with unapproved devices such as ligatures, pennant curtains and other signs for which the pole was not designed. Use of such unauthorized accessories may result in pole failure causing serious injury or property damage.

Subject to the limitations set forth above, for SURELITE Battery products, the limited warranty set forth above shall have a period of 5 years pro-rata. Subject to all the limitations set forth above, for toroidal transformers in IRIS recessed lighting products, the limited warranty set forth above shall have a period of 5 years.

LIMITATION OF LIABILITY: IN NO EVENT SHALL COOPER BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, STRICT LIABILITY, OR IN TORT INCLUDING NEGLIGENCE), NOR FOR LOST PROFITS; NOR SHALL THE LIABILITY OF COOPER FOR ANY CLAIMS OR DAMAGE ARISING OUT OF OR CONNECTED WITH THESE TERMS OR THE MANUFACTURE, SALE, DELIVERY, USE, MAINTENANCE, REPAIR OR MODIFICATION OF THE PRODUCTS, OR SUPPLY OF ANY REPLACEMENT PARTS THEREFORE, EXCEED THE PURCHASE PRICE OF THE PRODUCTS, THIS LIMITATION OF LIABILITY SHALL APPLY TO ANY LIABILITIES FOR DEFAULT UNDER OR IN CONNECTION WITH THE WARRANTIES, PARTS, OR SERVICES "AS IS" UNLESS OTHERWISE BASED ON WARRANTY. FAILURE OF OR DELAY IN DELIVERY, OR OTHERWISE. NO LABOR CHARGES WILL BE ACCEPTED WITHOUT PRIOR WRITTEN APPROVAL OF COOPER. THIS CLAUSE SHALL SURVIVE FAILURE OF AN EXCLUSIVE REMEDY.

FORCE MAJEURE: Cooper shall not be liable for any delay or failure to perform its obligations, resulting directly or indirectly from or contributed to by any acts of God, acts of customer or purchaser, acts of government or other civil or military authorities, priorities, strikes, or other labor disputes, fires, accidents, floods, epidemics, war, not, embargo, delays in transportation, lack of or inability to obtain raw materials, components, labor, fuel, or supplies, or other circumstances beyond Cooper’s reasonable control.

SEVERABILITY: If any provision or provisions of these Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.