

Is Trellix a Building Automation System?

Building Automation Systems are designed to integrate the different sub-systems operating a building and provide a single pane of glass to the facility to configure and manage their sub-systems. Trellix is one of these sub-systems. It goes beyond traditional lighting. It provides data not only with regards to lights but also the spaces where lighting has been installed.

Do I need one Trellix per building?

Trellix is a multi-building/multi-tenant solution. You can install a single instance of Trellix managing multiple buildings in different geographies. It is important to note that the data exchange with third party systems is done through Trellix. So it is up to the customer to decide if they want to do the data exchange through a single hub for all their buildings or one hub per building. It is a design/integration consideration.

Is Trellix a SaaS?

Trellix is an on-premise solution with a **one time** software license model. Each Trellix platform (Pro, Enterprise, Virtual) comes with a starter license that covers up to 250 or 1000 nodes (depending on the selected model). A node is any device connected to the Wireless Area Controllers (WaveLinx Wireless Fixtures, wireless switch pack, wireless wallstations, etc). Larger installations may be covered by purchasing additional node license packages. Once purchased there is no need to pay renewal on a yearly basis (unless upgrading functionality).

Does Eaton offer support service contracts?

Similar to your BAS solution, Trellix support contracts are offered to maintain your lighting system for end users. Our customers with support contracts get discounts for the new features introduced with each software release. For their existing features, customers get updates at no cost.

When do I use BACnet vs APIs?

BACnet is typically used to integrated traditional sub-systems located in the same building. API's are Trellix Lighting and Trellix Core, respectively used to get data from multiple buildings as well as exchange data with other smart systems being installed in buildings such as conference room booking systems, tenant apps, etc... API allows integrators to easily exchange data across different IP networks something that is difficult to achieve with BACnet.

What is the difference between LXI and Trellix and Insight Manager and Trellix Core?

With our connected systems transitioning from pure lighting to lighting and sensing, we have decided to rebrand LXI and Insight Manager to API's are Trellix Lighting and Trellix Core, respectively. We have also introduced one new app called Trellix Admin which provides a cleaner breakdown between Admin tasks from pure lighting management tasks. Trellix is the overall name of the ecosystem. It encompasses the apps as well as hardware, i.e. Trellix Core.